

Quick Installation User Manual

360eyeS User Manual

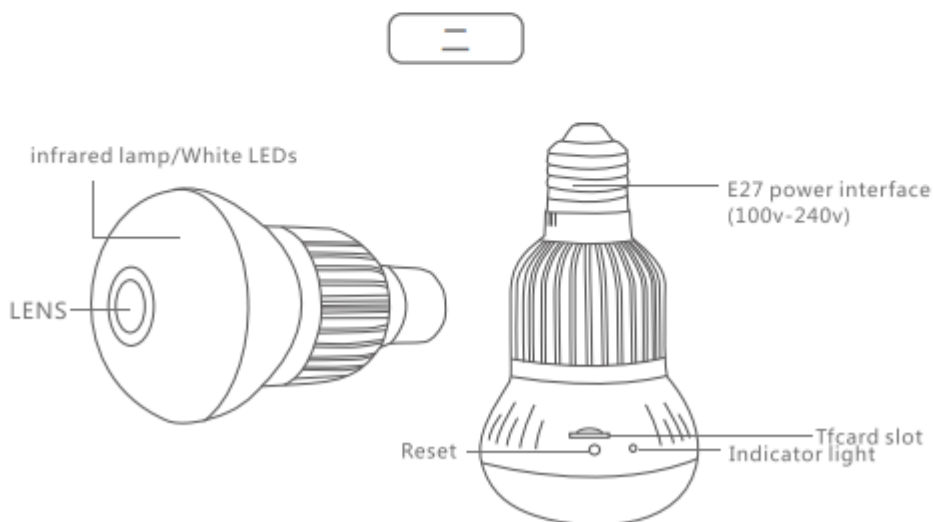
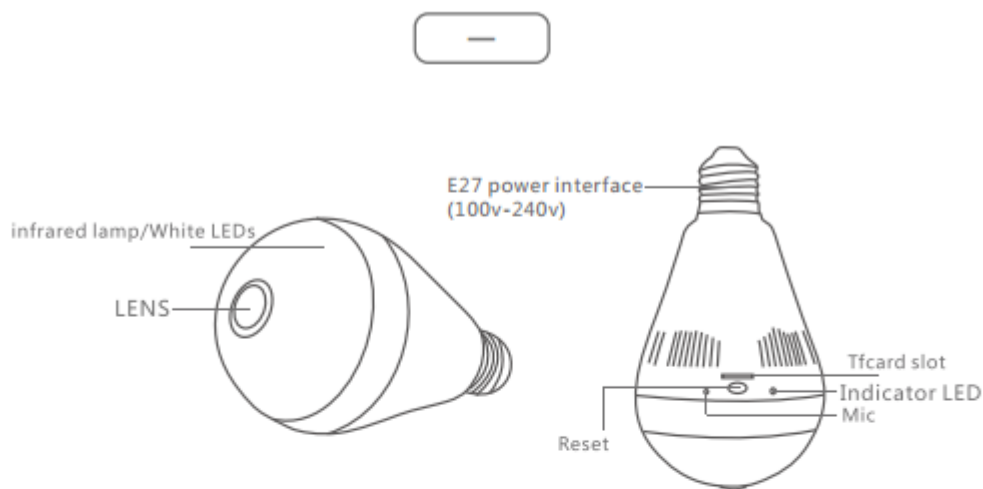


Download APP

Dear the end user, thanks for choosing our product,
please read the manual carefully, pls send me
Stonebird.yi@benavis.com.cn if you have any issues
For update Questions and Answers, pls go to
www.benavis.net and learn more.

If connection failed, please press reset button for 1~2
seconds until you heard "beep" 2 times (please don't
keep pressing always)

* Please power off camera if no reaction when reset



I. Connection Cameras:

Step 1. Mobile phone download APP: 360eyeS, finish installation, 3 ways to find apps

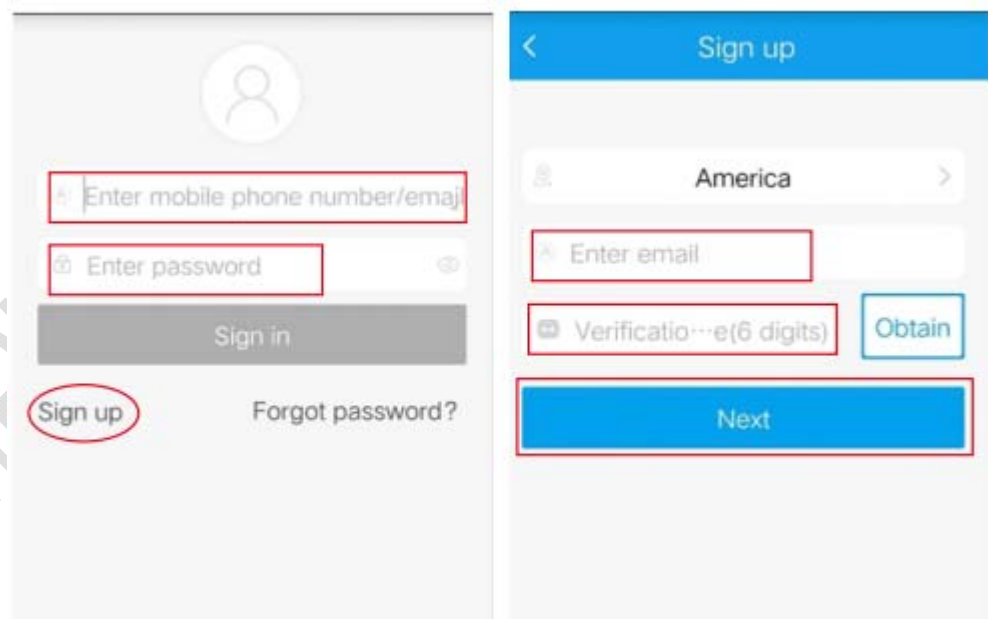
- ① Download APP from the website: [Http://s.360eye.cc](http://s.360eye.cc)
- ② Scan QR code to download APP
- ③ Directly Search in APP store and Google play:

IOS mobile system download way: Search and install **360eyeS** in APP Store

Remark: Android system support version 4.1 and above, IOS system support version 9.2 and above.

Step 2: Register Account and add Camera Into Your account.

Register APP: register a new account with your email address or mobile phone number and login APP.



Step 3: Add Camera in your Account

Tip: Before connecting, make sure the mobile phone is

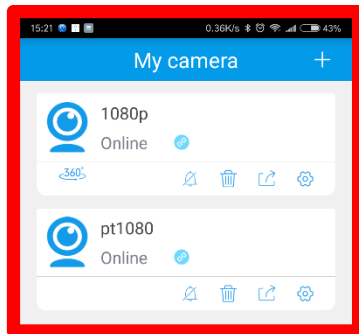
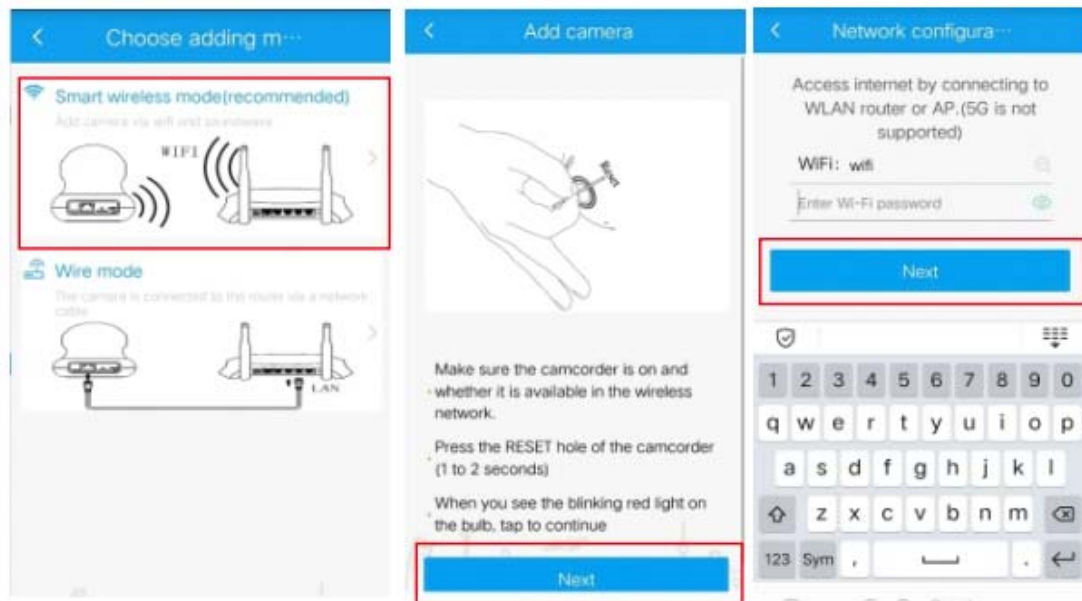
connected to the available wifi, and the device does not support 5G wifi or the wifi name and password with special characters such as “/ ? “ etc.

please make sure the wifi name only with letters or numbers.

Connecting way: Smart wireless mode (recommended).

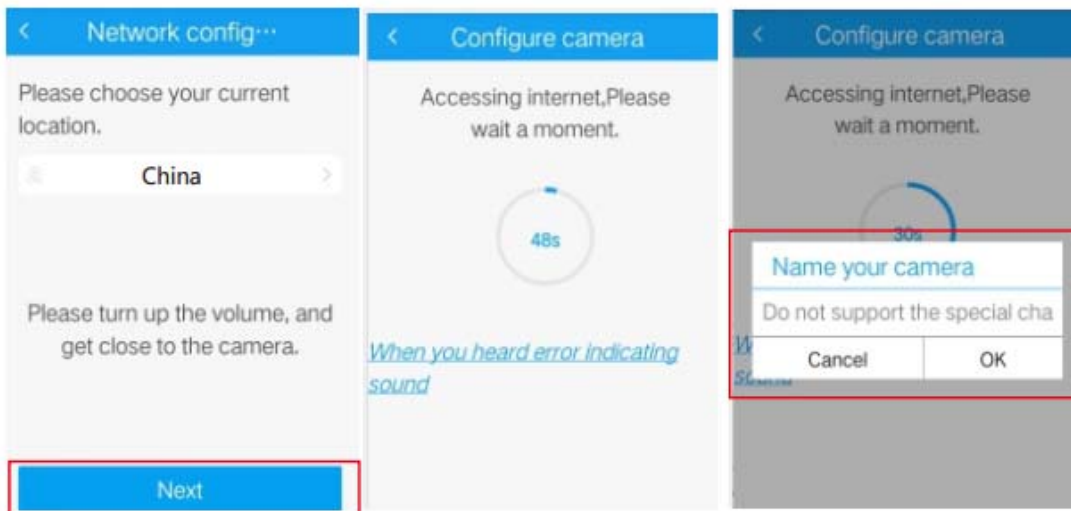
① Connect power first, waiting for the prompt voice 2 beeps [Please press the reset button for 1–2 seconds (Do not keep pressing, please power off camera if no reaction when reset) if you can't hear "beep" when camera startup, pls reset the camera]

② Click the plus symbol "+" on the upper right corner ——"Add New Device" – "Smart wireless mode", choose wifi SSID and enter correct password.



③ Turn on your phone sound and adjust the maximum sound volume level and get close to the camera, Recommend 30CM, click “next” until you hear “ding dong” and the voice “camera ready”. It means camera connected successfully.

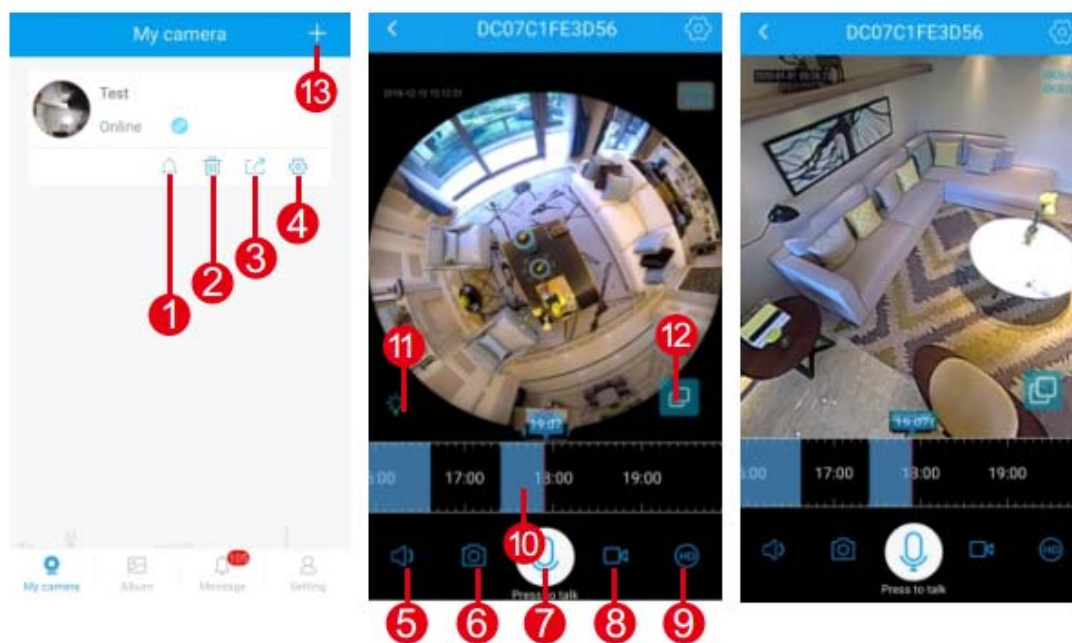
④ After connecting successfully, name the bulb camera, and click "Save".



* If the connection failed, please repeat steps 1-4

II. APP Interface Introduction:

1. My Camera And Real-time view Window



- ① Alert Switch: Turn on or off the alarm function (need TF card put in)
- ② Delete: Unbind camera from your account
- ③ Sharing: Share camera to other account(max 5 accounts): your friends must have registered the account already.
- ④ Setting: Click the icon and goes into the camera setting
- ⑤ Turn on or off the live sound, mic on or off
- ⑥ Screenshot: Hold to get a snapshot in your mobile phone
- ⑦ 2 Way talk: Click and hold will trigger 2 way talk, your voice will be transferred to the camera
- ⑧ Save video clips in your mobile phone
- ⑨ Switch live video quality, HD/SD/Adaptive
- ⑩ Video playback (need TF card put in)
- ⑪ Adjust the brightness of LED lighting(only be used to the white light model)
- ⑫ Click to switch view mode (when the perspective is looking up or looking down)

⑬ Plus Add camera

*Warm tips: Please use Class10 high speed TF card, Please format it via your computer before inserting into Sd card slot. Recommend sd card brand such as Toshiba, Sandisk, Kinstone etc.

2. Camera setting

SAMPLE Per New Files Name



1)

1).Rename camera, not support punctuation in the camera name.

- 2) Share device: Share the camera with your friends or family. Your friends and family members must create his own account already. (Maximum can share one device to 5 accounts).
- 3) Shooting Angle: Switch view angle, installation area, some cases you need to reverse the image
- 4) LED Control Mode: Change LED white light from Automatically to Manual. "Auto" means the light will be opened based on surrounding light condition. "Manual" means you can open and close the light by phone.
- 5) Indicate LED: Turn on/off camera indicator light green blinking
- 6) Alert mode: Turn on/off motion detection function
(Need to insert TF card)
- 7) Volume:

Open/close reminding voice

Adjust speaker, mic sound volume

8) .Language and timezone setting:

Setup up camera reminding voice language.

Timezone Setting: If APP can not catch your location time, need to set up manually. We are using Greenwich Time. Typical US main area

EST: GMT-05:00

CST: GMT-06:00

MST: GMT-07:00

PST: GMT-08:00

AKST: GMT-08:00

HST:GMT-10:00

9) Encryption Setting:

Default Encryption means camera will use your account password to encrypt video stream

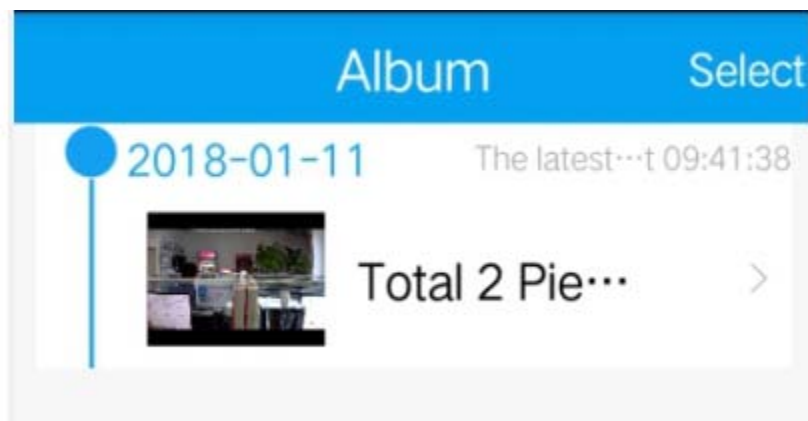
Custom Encryption means you can set up an individual password different with your account password to protect some important area.

10) Recording timing: Under developing now

- 11) Change router, if you want to switch another router or different wifi. *Pay more attention to here: If there are 2 routers in your wifi network structure, we recommend the root one router and wifi to configure the camera*
- 12) Camera information. Camera firmware version, mac address info
- 13) Memory card information: If you insert micro sd card, you can see SD card info.
- 14) Firmware upgrade: Camera firmware online upgrade. *Pay more attention to here. If you upgrade it, pls make sure always power on, make sure good connection with internet. If not, camera will can not work at all, have to return factory*
- 15) Restart camera
- 16) Reload setting information
- 17) Delete camera: Delete camera from your account.

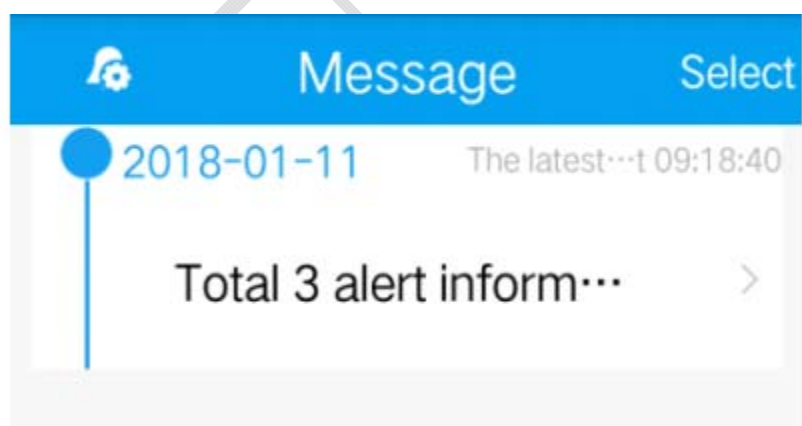
3. Album

View/edit snapshot and local video saved in SD card

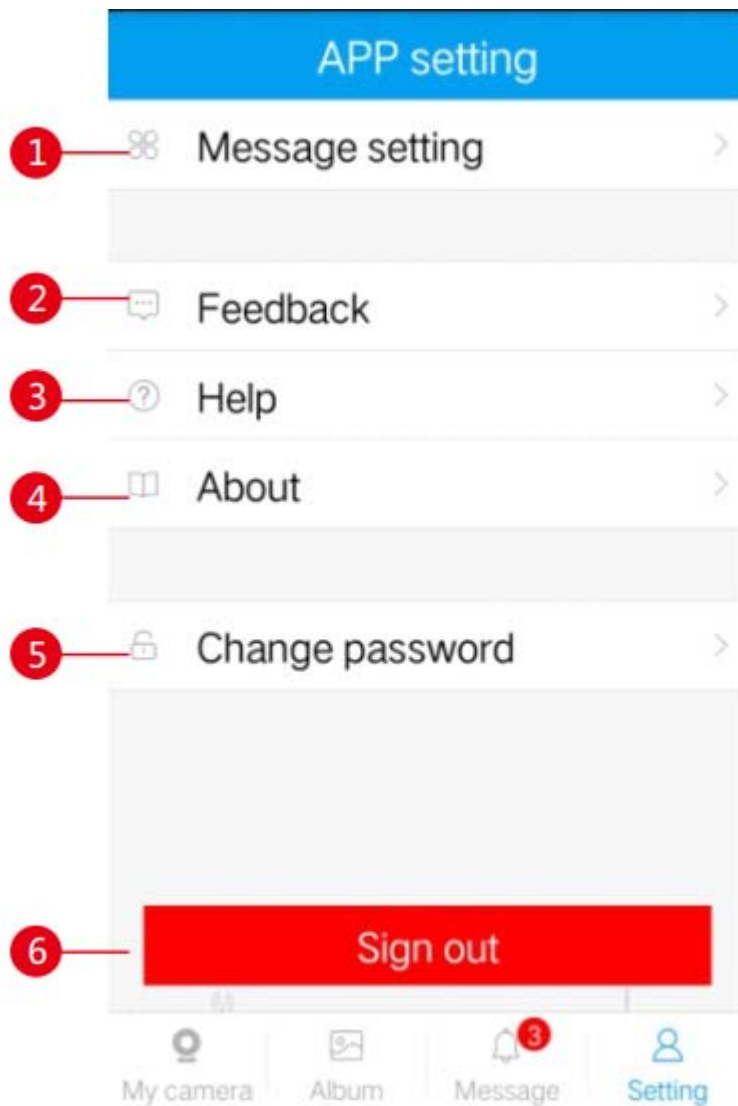


4. Message

Setup/edit/view alarming message you can check the alarm message and with video footage, you need to insert micro sd card into the camera.



5. Setting: APP general setting



① Message Setting: Turn on/off motion detection alarm Push service, linked with “Alert Switch”.

②. Feedback: question and advice for app developer. If you have anything to reflect to us, pls send email to us Stonebird.yi@benavis.com.cn. I can not see and reply

the message from app.

③.Help: basic instructions for APP.

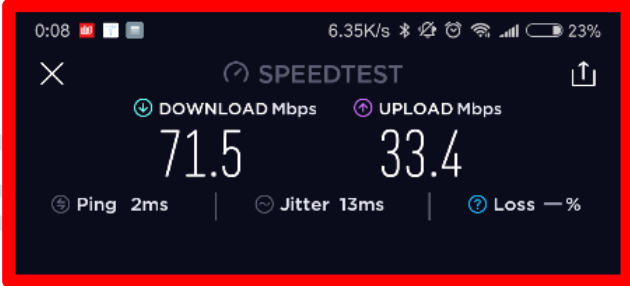
④.About: current APP version

⑤.Change password: Change your account password

⑥.Sign out

III . FAQ

<p>Why we can see the decryption failed?</p>	<p>That means your cellphone hardware is not high enough. You can make camera and cellphone power off, then try it again. If same occurred, you can try another phone. If still with problems, pls email to me that exact your phone brand and system version and return the camera to us.</p>
<p>My camera status is online, but when I tap into the camera it keep loading and</p>	<p>Make power off your phone and cameras. Then check if it is ok, if still same, pls check the installation location internet speed. The camera need 1.5Mbps upload speed. You</p>

<p>doesn't shows the image. How can I solve this problem?</p>	<p>can download speedtest APP and test it. See next question for detailed answers.</p>
<p>My camera keep going offline, why is it?</p>	<p>You need to check the installation location internet speed. The camera need 1.5Mbps upload speed. You can download speedtest APP and test it, Refer to next page. Pls check if the location upload speed Mbps is stable and over 1.5Mbps</p>  <p>The screenshot shows a speedtest application interface with a dark background. At the top, it displays 'SPEEDTEST' in white. Below that, there are two large numbers: '71.5' for 'DOWNLOAD Mbps' and '33.4' for 'UPLOAD Mbps'. At the bottom, there are three smaller metrics: 'Ping 2ms', 'Jitter 13ms', and 'Loss —%'. The entire screenshot is enclosed in a red rectangular border.</p>
<p>How to make sure that we can add the camera successfully?</p>	<ol style="list-style-type: none"> 1. Pay more attention to the distance between the router and cameras, recommend 10meters maximum. If it is over such distance, you need to test the location internet speed as above mentioned. 2. When the camera triggered at pair status, you need to adjust your cellphone

	<p>volume as big as possible and close to the cameras as much as possible, recommend the distance between the camera and cellphone is 30CM.</p> <p>3. During pairing, pls make sure the surrounding is quite enough, no so much noise.</p> <p>4. If you insert the camera with metal housing such as ceiling light fixture or porch fixture, the camera wifi signal will be affected and changed to worse.</p> <p>5. Wifi name and password must not include special character and punctuation.</p>
<p>Why we could not reset my camera?</p>	<p>Press "Reset" 2 or 3 seconds, till you heard "Di" "Di" 2 times, and the indication LED is red and blinking slowly. That means you make you reset the camera to the default factory status. If you did not see it, pls power off the camera. Pay more attention to that power off the camera needs around</p>

	<p>1 minute to be ready. After the camera ready, if no connection, led indication will be red and flash slowly. If Led indication is green and flash, that means cameras connect wifi already, you can reset the camera again and try to add the camera as manual to your phone.</p>
<p>Why it is hard to add the camera into my account?</p>	<p>Pls check your Wireless structure. If there are 2 routers within your network, pls use the root one to configure the camera and make sure there is no special character and punctuation within SSID name and password.</p>

If still not solve your problems, pls go to my website www.benavis.net to

look at QA questions or email to us. Stonebird.yi@benavis.com.cn

Tks for your reading.



www.benavis.net

SAMPLE Per New Files Name